

**Participant comments from Jeff Mowatt's
Becoming a Trusted Advisor
seminar held March 1, 2017**

"This will improve the confidence of my staff:

- ***how our organization and service is perceived***
- ***ensure our service is seen as value added to our clients."***

Rodney Yaremchuk, Executive Director, HR

"This was a wonderful and awakening course. This will help my communication skills, in that I will be aware of the words I choose when communicating."

Katelynn Kelly, HR Assistant

"Jeff really has an explosive amount of positive energy. It was an awesome presentation!"

Dawn Browne, OH&S Consultant

"If everybody uses just one thing we learned today, this will be a very productive, effective and trusted HR Department!"

Sue Miller, HR Consultant

"I can see many areas to utilize these ideas both with my clients and with my colleagues. We will become more conscious of our words."

Michele Sagert, Sr Project Consultant

"It was great - very helpful and very engaging seminar. This will create stronger relationships with difficult line areas."

Mandy Ngu, Human Resources

"The presentation was great. It will improve relationships with our clients."

Shannon Lawsch, Manager, Employee Relations

"We don't always have a lot of time, so Jeff's quick and easy changes/ tips are great and can be used right away."

Karlee Arsenault, Investigator

"I communicate with a lot of people each day: off the streets, on the phone, and in the office. I can use these new phrases to make their visit more comforting and less stressful."

Christine Collins, Receptionist