



**Participant comments from Jeff Mowatt's
Becoming a Trusted Advisor
seminar held June 25th, 2014**

“This will make people think more positively about their behavior and the value they add to the organization.”

Shafqat Suri, Activity manger Projects & Planning

“We have the knowledge and the skills, now we need to become trusted by our clients.”

Cathie Harper, GIS Specialist

“This will give better customer care, focus and help us to meet our clients’ needs by understanding them.”

Ryan Chenkie, Geomatics Team Lead

“Reinforcement is key, there are elements that we can use to reinforce and build into our culture.”

Rick Wind, Executive Director

“Jeff’s session adds a ‘human touch’ to a technical field.”

Lloyd Thiessen, Database & Systems Technician

“I think it will help with the near direction I am expected to take; providing more valuable communication.”

Darren Fillion, Senior Systems Analyst

“Jeff’s session may help staff realize and understand our clients’ perspective better.”

Dennis George, IT Project Manager

“By applying Jeff’s advice we can create a better impression with our clients.”

Scott Jardison, Web Specialist

“Jeff’s suggestions will impact us all very positively.”

Shawn Laracque, Geomatics Officer

“This will help create a better client service and employer interaction.”

Norm Meir, GIS Specialist