



**Participant comments from Jeff Mowatt's  
*Becoming a Trusted Advisor*  
seminar held October 6, 2015**

***"It was great - helpful and enjoyable. It will help me to interact with my customers in a more positive (descriptive) way to provide a better service and experience with Legacy Kitchens."***

Jay-Dean Pupp, Designer

***"It was fantastic; informative and entertaining. It will have a positive impact. Best of all, the tools Jeff gave are easy to implement."***

Crystal Scott, Estimating Team Leader

***"This session is going to help me to improve my relationships with people around me; co-workers, friends and family."***

Johnny Marcelo, Computer Programmer

***"Very informative. There are so many things I can apply to my daily interactions. I look forward to seeing results."***

Amy Longeway, Operations Assistant

***"Great presentation. It reminded me to choose my words wisely."***

Ben Stutz, apprentice

***"A great presentation. This has given me more confidence and options when dealing with difficult questions... at home and at work."***

Russ Jowett, Service Manager

***"This will serve as a reminder, as insightful information so that our team can provide better guidance for everyone that they come into contact with."***

Steven Gallagher, Sales Manager

***"Jeff's session was really great! Wonderful keys to building positive, lasting relationships in order to create a bigger stronger brand with intangible presence!"***

Jennifer Mehalko, Designer

***"It was great. I think this seminar really emphasized how important the smallest tweaks to our wording is and will help everyone be more effective in communication."***

Jessica Baker, Account Rep