



Environment
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Participant comments from Jeff Mowatt's presentation held May 18th, 2004

“The small ‘nuggets’ of information coming out of the session ‘Influence with Ease’ will always be in the back of my mind when speaking to a stakeholder.”

Irene Berube, Assessment Clerk

“The information is practical and will relate to the business of the client”

Dawn White, Manger – Human Resources

“This session has given me more awareness when interacting with others and a new perspective when creating proposals. I am taking away a greater awareness of my actions/interactions. I am able to see when/how I can improve my interactions with others.”

Maria Kuryle, Office Languages Coordinator

“This session will enable us to articulate what we are doing, why we are doing it and the benefits.”

Sharon Redsky, Web Service Developer

“Jeff’s seminar will help me present options to my clients and empathize with them when things don’t go exactly as they planned.”

Genevieve Googim, Communications Advisor

“This session will make us more aware that there are different approaches available to increase ‘customer service’ within our organization.”

Lyn Banks, Planning Officer

“Influence with Ease will ease our work by building trust and respect between us and those whom we serve.”

Erin Groula, EA Coordinator

“I will use the strategies in my interaction with others. I will pass along the tips to my financial group.”

Vicki Asu, Knowledge Coordinator Division

“The seminar will provide me with tools to serve my clients more effectively.”

Sheila Risbud, Senior Policy Advisor