



Participant comments from Jeff Mowatt's presentations held March 11 & 12, 2008

"Jeff's session is an eye opener and makes us think about how we do things; what we can and will do differently from now on."

Curtis Loyd, Set-up Technician

"Well done! This will help differentiate Agland from other businesses."

Brian Coutts, Store Manager

"Jeff's seminar has everything. Great message, humor and skill sets that everyone can use."

Brad Lake, Service Coordinator

"This will get everyone on the same page. We have to be different not just better."

Bob Christie, Aftermarket Manager

"I think this session will help Agland to retain the customers that we have and gain the trust of new customers."

Randy Warawa, Parts

"Very well done! This will help me in being more effective for the company and feeling good about what I'm doing."

Tim Zacharias, CP Sales

"I think after this session I will become an even better salesperson for this organization and a better listener at home."

Wanda Donald, Parts Person

"This will help to create a 'win-win' relationship between customers, staff and management to create success for all."

Jeff Bills, Sales

"I believe that this session will teach us to be a more positive organization."

Rick Walker, Store Manager

"Bringing everyone together like this as a team will help us to work together better and to build stronger customer relationships."

Gordon Roebuck, Service Manager