

## Participant comments from Jeff Mowatt's presentations held February 3<sup>rd</sup>, 2006

"An organization is only as good as its weakest employee. I feel that I have definitely learned here, and that I can better help the organization."

Crystal Duke, Payroll Administrator, Cerum Dental Supplies Ltd.

"I intend to discuss our experience here with DSG Leadership Team to improve our annual meetings."

Matt Beckriu, RVP, Dental Services

"This will help me stay calm and professional in difficult situations."

Stuart Thomson, Communications Director, Aurum Ceramic – Vancouver

"This will impact us a great deal. I am not good at talking but Jeff's seminar will help me communicate better.

Try Lim, Supervisor, Aurum Groups

"This session will help me to better interact with internal customers."

Scott Bulmer, Aurum Group

"After jeff's session I will be able to handle work problems with others with confidence and control. Therefore, creating more harmony in the work place."

Blaine Noel, Aurum Group

"I will share this valuable information with my staff."
David Philip, Dentist, Dr. David S. Philip Inc.

"Jeff presented some very good ideas that will bring the employees together as more of a team."

Christine Ptterson, Payroll, Cerum Dental Supplies

"Jeff's seminar will help me improve my phone and customer service skills."

Jennifer, Order Desk Specialist, Cerum Dental Supplies