





Participant comments from Jeff Mowatt's presentation held July 8, 2000

- "Jeff's presentation was good for our company and our customers."

 John Baragar, VicePresident, UAP/NAPA
- "Very motivating, best part of the overall weekend."

 Bill Maltman, Owner, KBM Autoworks
- "Jeff was very well prepared about our industry. He didn't just talk in general terms."

 Calvin Feist, Owner, Affordable Automotive
- "Very informative, interesting, lots to work with, very up-beat, extreme motivation to improve."

Tony Pesce, Owner, Tony's Academy Auto Service

- "Well spoken, blunt and honest. Content was bang on."
 Rob Duncan, Regional Manager, Federal Mogul
- "Good-we can see several places where we can make changes."

 Carol Roffaill, Secretary, Diamond Head Motors
- "Jeff is a good speaker. Very easy to understand and speaks in a language we can relate too."

 Keith Tuttosi, Branch Manager, UAP/NAPA
- "Jeff is an excellent speaker and his content is fantastic. I really enjoyed his seminar."

 Harvey Williamson, Sales Manager, UAP/NAPA
- "I enjoyed the seminar and got good value from it."
 David Oberding, Division Manager, UAP/NAPA
- "Excellent! Jeff has moved me to positive change."

 Joe Belanger, UAP Director of Sales, Federal Mogul
- "Jeff is very informative and relates directly to the audience."

 Brad Tuckwook, Shop Foreman, Okatla Auto Pro
- "Jeff is interesting and presents his points in a very understandable method."

 Bruce Ehman, Owner, Browne Body Shop