



Participant comments from Jeff Mowatt's presentations held the week of March 16 - 18, 2009

“Jeff’s training will help us create a more pleasant and trusting organization for our clients”

Glenda Kenyon, Benefits, MTA/Removal Officer, Dept of HR Client Service Centre

“Jeff’s tips will help me at work and at home.”

Charlotte Kan, Client Service Officer, Education, Culture & Employment

“This session will assist us in gaining compliance and achieving success.”

Frank Hope, Probation Office, Dept of Justice

“This helps me become a better leader in managing priorities and motivating others.”

Rachelle Kingsler, Laboratory Supervisor, BDHSS

“This will help me become more valuable as an employee and provide better quality service to clients.”

Bob Mellett, EHO, GNWT

“This will cause positive changes and improve morale.”

Lori Greenland, Assistant Manager, Aramark

“Jeff’s seminar will help us provide clients with the service they need through positive interactions, quality speed, empathy and knowledge.”

Lynne Isenor, Sr. HR Officer, Dept of HR GNWT

“This will make the service more pleasing.”

Logan Bullock, Cook, Aramark

“Loved Jeff’s humor! The training will result in less procrastination and more productivity.”

Jenetta Day, Mgr. Vital Statistics, GNWT

“This has brought a new light to the way I will talk to customers and people in general.”

Robert Aucoin, Dietary Aid. Inuvik Hospital