



BIGGAR AND DISRICT CREDIT UNIONS

Participant comments from Jeff Mowatt's presentation held October 27th, 2004

"Jeff provided common sense tips that will change the subtle errors we make in the spirit of good service."

Tim Schroh, General Manager, Unity Credit Union

"This session will help us to have better employee and customer relationships."

Pat Stang, MSR/Receptionist, Macklin Credit Union

"This training will positively impact our organization and improve on customer satisfaction."

Doreen Bonogofski, Teller, Unity Credit Union

"We need to continue along our journey of sales training. Jeff's session will be a positive step in that journey."

Ken Pilon, Insurance Agent, Membercare

"This will move us toward more professionalism."

H. McKenzie, Member Service Rep, Luseland Credit Union

"This session will make me more attuned to member needs and concerns."

Brenda Scheidt, Personal Account Manager, Kindersley District Credit Union

"This makes us pause and think of how to better present ourselves."

Tammy Neumeier, MSR, Kerrobert Credit Union

"The office will now be 'refreshed' and hopefully with Jeff's resources will further build customer trust."

Wendy Stauble, Business Development, Kerrobert Credit Union

"This will help keep our clients satisfied and improve our business."

Scott Smith, Financial Planner, Unity Credit Union

"This session will strengthen our relationship with our members."

Darlene Sooyc, Receptionist/Marketing Rep, Unity Credit Union