



Participant comments from Jeff Mowatt's presentation held October 16, 2001

"Best presentation I've ever seen!"

Grant Lamarsh, Planning/Design Co-ordinator, Stepper Homes

"This session was an excellent use of my time!"

Jim Muir, President, Summit Resort Management

"Jeff has a great presence, warm feelings quickly established with participants, a realist!"

Bob Reynolds, Owner

"Excellent, presented ideas in an entertaining and interesting manner."

Linda Nagy, Property Manager, CB Richard

"Jeff is direct and reads his group accordingly. Most interesting mix of humor with wisdom."

Dave Hillis, Manager & Facilities, Standen's Ltd

"Excellent and very thought provoking."

Daryn Rayburn, General Manager, Oxford Properties Group

"Content was great! I have been to many customer service seminars and this one definitely did not come out of a can!"

Deborah Galley, Tenant Services, Brookfield Lepage Johnson Controls

"Great speaker. I learned a lot of valuable tips on handling clients tactfully."

Jade Synott, Property Manager, Peregrin Property

"Excellent. Great pace, story telling helps to envision in our personal situations."

Ken Tucker, CEO, Csar Management Ltd.

"Very enjoyable. That shot in the arm we all need every now and then."

Linda Seli, Interior Designer, Boucock Craig Wong