



THE CITY OF  
**CALGARY**  
**LAW DEPARTMENT**

Participant comments from Jeff Mowatt's presentation held June 17, 2008

***"The presentation was great. It reminded me of interview techniques I learned that I will be re-implementing into my investigations. Thanks!!"***

Blaine Gillam, Security Advisor

***"This will help me to better manage/motivate my staff."***

Carol Reesor, Manager Real Estate & Expropriation

***"Jeff provided simple and easy tips that will help improve communications."***

Cindy Whitehead, Legal Assistant

***"This session has impacted the way I will respond to others."***

Rosemarie Muto, Prosecutions

***"This reminded me of our choices and to watch our own behavior when dealing with difficult people."***

Linda Halls, Prosecutor

***"This will have a positive impact. Jeff provided useful tools to be applied."***

Kelsey Miller, Legal Assistant

***"This session gave me things to think about and options to consider or use when dealing with or anticipating a problem."***

Max Zbrodoff, Law/Corporate Security

***"Biggest impact of this will be in my competitive sport life, and also when dealing with unrepresented litigants."***

Amy Nixon, Lawyer

***"All the information will certainly help me in dealing with my two teenage children. It will also assist me in knowing how to talk with my group at work too."***

Jesse Fergstad, Corporate Security Analyst

***"This will make me more aware of how I am dealing with others."***

Donna Caudron, Security Advisor