



**Participant comments from Jeff Mowatt's presentation held November 21, 2002**

***"Excellent speaker – after 19 years in the industry Jeff was able to provide me with 'new' ways of looking at things."***

*Donna Rose, Customer Services Rep.*

***"Excellent, entertaining speaker and 'real world' content."***

*Bev Brooks, Assistant Manager*

***"Great presentation – affable, meaningful and personal."***

*Coretta Bremer, CSR*

***"Jeff's presentation was super, nice to see audience participation."***

*Glen Soleuski, Calgary Housing Company*

***"I found Jeff to be knowledgeable, humorous and professional. I would recommend this seminar to anyone."***

*Scott Vidler, Inventory Clerk*

***"Very informative, humorous and enjoyable."***

*Renee Barber, CSR*

***"Jeff's presentation was wonderful and the information was useful."***

*Monique Peterson, Receiving Clerk*

***"Excellent presentation!"***

*Lemlem Haile, Social Worker*

***"Very informative with some humor, good pace – kept everyone interested and awake. Excellent!"***

*Dale Murray, Customer Service Representative*

***"Jeff was very well informed in this subject, uses excellent examples and kept it funny and enjoyable."***

*Brenda Hillman, Purchasing Assistant*