



Participant comments from Jeff Mowatt's presentations held October 15th & 22nd, 2006

"This will work to deepen more refined interactions with patients by our team."

Dr. Brenton Loose, Parkwood Eyewear, Optometrist

"Everything was excellent. We will be more aware of how our behaviors with clients will be the deciding factor on whether or not they will be back."

Cheryl Butler, Dr. Onstien's Family Eyecare, Optometric Assistant

"This will increase patient satisfaction which will increase my and the staff's enjoyment at work."

Trevor Kreke, Bulkley Valley Eyecare, Optometrist

"We think we're doing great. Jeff's session revitalize our office to do ever better."

Cynthia McFadden, Tsawwassen Optometry, Optician & Contact Lens Fitter

"This gives us starters and tools to increase our effective communication with our patients."

Linda Kirsch, Valley Eyecare, Optometrist

"Jeff's training will help personalize our practice and set us apart from competitors."

Angela Peters, Dr. Losse Optometry, Optometric Assistant

"This was informative and entertaining and honest, thank you. I will be more specific and honest with the words I use while on the phone and in the office."

Teresa Moulton, Coastal Eye Care Centres, Admin. Assistant

"Jeff was a source of motivation and gave us pure tools to train our assistant."

Dr. Louise Mosiser, Optometrist

"This will result in increased profits and better perceptions of trust by patients."

Dr. Doug Myrfield, Vision Arts Eyecare, Owner

"Some people just don't understand the importance of attitude, trust or awareness. Jeff's session would most definitely change some views and improve our work atmosphere."

Danielle St.Pierre, Coastal Eyecare, Optometrist Assistant

"This will really help us with communicating with our patients."

Shelley Lambie, bulkley Valley Eye Care, COA Certified Optometric Assistant

