



**Participant comments from Jeff Mowatt's
Influence with Ease... Enhancing Cooperation in Clinics,
Seminar held March 2, 2012**

“Excellent, superb. We gained a variety of ways to enhance cooperation.”

Laurie deBoer, Clinical Coordinator, AHS – Building Healthy Lifestyles

“I was able to see the practical applications that I can use Monday morning. I like concrete tools and I feel like I got them from Jeff’s seminar.”

Kira Scott, Clinical Care Coordinator, Campbell Clinic Coaldale

“This information will be very helpful in dealing with staff conflicts, and in helping me understand my own role as a facilitator.”

Marcheta Smith, RN – Clinic Care Coordinator, CPCN

“I feel more confident in myself in dealing with different personalities at work and in my personal life.”

Karen Collison, RN – Clinical Care Coordinator, Primary Care Network

“This will help me to understand how I interact with others and how I approach change, by recognizing my own biases and limitations. It makes me much more mindful of others and how I effectively interact with them.”

Keith McIntosh, Clinical Care Coordinator, Chinook Primary Care Network

“I gained many good ideas to take to meetings and have positive changes occur for the good of our patients.”

Shirley Gardiner, Clinical Care Coordinator, Crowsnest Medical Clinic

“I hope to communicate better and will bring to my improvement meetings. I will react differently to the nay-sayers and encourage the quiet ones differently.”

Cheryl Dolan, Clinical Care Coordinator, The Assoc. Clinic Pincher Creek

“I will be more organized, know my material before presentation. Will not allow if possible interrupted presentations. Be polite and have a rebuttal – firm but respectful.”

Elsie Bulva, RN – Clinical Care Coordinator, PCN

“This was great for increasing my confidence. It is great to hear this information at an early point in my career.”

Danni Tone, Facilitator, CPCN