

courtyard

dental centre

**Participant comments from Jeff Mowatt's presentation,
The Art of Patient Service... Influence with Ease, May 4, 2010**

"Of all the presentations and seminars that I've attended over the years about interacting with patients, Jeff's was by far the best."

Dr. Armes Perrett, Dentist

"The whole presentation was fantastic! It will motivate us to perform better at what we know we can do."

Ricki-Lee foster, Dental Assistant

"It was fantastic. It will create a more influential and positive atmosphere for our patients."

Leahon Gregorchuk, Dental Hygienist

"Very informative. Jeff's seminar gave me enthusiasm to do my job and serve patients better (which I like to do already)."

Darla Stewart, Reception

"It was excellent. This will help our team step up to the next level in providing 'remarkable' service to our patients."

Dr. Jenelle Hyland, Dentist

"This seminar made me look at my career in a different way. I feel to offer more options does not mean trying to make a hard sale."

Shelly Halpin, Dental Assistant

"Jeff has helped me to provide a common experience and collective ideas as to how we can be the best and provide exceptional, remarkable service."

Dr. Kirk Ewasechko, Dentist

"I thought Jeff's presentation was great. I will definitely be more verbal with my clients as to what is being examined to build more trust with them."

Christine Smith, Dental Hygienist

"We will think more about the words we use and how it affects our image."

Dr. Steven Rempel, Dentist