



Credit Union Central
of Saskatchewan

2004 Deposit Symposium

Participant comments from Jeff Mowatt's presentation held March 24, 2004

"Great ideas, puts emphasis on management to 'talk the talk and walk the walk'."

Robert Hammett, Kindersley District Credit Union

"We are in the process of transition and this will truly help us make it smoother. Thanks to Jeff for all of his ideas and insights. It was great!"

Lynette Schmidt, Langham Credit Union

"I feel if everyone could listen and head this, all people would be better off. Our Credit Union staff could learn a lot."

Cory Bains, Raymore Savings & Credit Union

"Jeff presented many sure fire tips to improve customer satisfaction which will improve customer loyalty. Wonderful speaker! Great tips!"

Jason Bender, Moosomin Credit Union

"This session made me take a look at the small things that can make a big difference in how customers perceive our service."

Cathy Smelsky, Horizon Credit Union

"I will take these ideas back to the staff and share them. Very motivating."

Kendra Sitko, Strathclair Credit Union

"I feel if I can share at least 50% of this information, it will remind us of many things that have fallen by the way side."

Simone Habetler, Conerstone Credit Union

"I will share many of the tips, ideas and suggestion with the staff. It will make our transition to selling easier."

Diane Tracksell, Langham Credit Union

"Wow! What insight. All member service reps should hear this session."

Shelley Hoterman, Raymore Credit Union