

September 1, 1994

*please quote our reference no. \_\_\_\_\_*

Jeff Mowatt  
J.C. Mowatt and Associates  
#404, 511 - 56 Avenue S.W.  
Calgary, Alberta  
T2V 0G6

Dear Jeff:

Just a note to let you know that the "Thriving Under Fire" Workshops which you facilitated on October 26, 1993, October 27, 1993 and May 3, 1994 to City of Edmonton employees were a resounding success. As shown by the comments outlined below, the feedback received from participants through the evaluation process was exceptional!

Comments:

- Jeff is an excellent instructor - very personable and relaxed. He made it an interesting course.
- Instructor is well organized and a proficient public speaker. Information was well presented.
- Jeff is very personable and a very animated and entertaining instructor.
- The instructor is very well informed, has excellent and realistic presentation skills.
- Very well presented. Information is current, meaningful and relative to everyone.
- Excellent. Well prepared. Well presented. A good mix of lecture and involvement.
- Excellent course. I would definitely recommend it.
- Well worth the time.

Jeff, as indicated by both the comments received from participants and from my personal observation through the auditing of these workshops, you have an impressive ability to hold the attention of participants - making them feel that the subject matter is of utmost importance. I heard, over and over again, that this workshop was well worth the time. Former participants continue to "rave" about your presentation style.

It has been a pleasure working with you and I hope we can do it again soon. Please call me at (403) 496-7814 if you have any questions or comments regarding the above.

Yours truly,

  
Anne Dingwall  
Employee Development Section  
Personnel Department