



**Participant comments from Jeff Mowatt's
Leading a Customer Focused Team
seminar held February 26, 2014**

“Our company needs these tools to grow and to get to the next level.”

Kevin Stricker, President

“I know it will help our managers become better communicators with our staff and through that communication our staff will be more engaged.”

Andy Bohan, General Manger

“I think this will have a great impact on myself, staff and our customers. I will implement a lot of these strategies I've learned here today.”

Kurt Scott, Fort Qu'Appell Manager

“This will help us focus more on growth of the company strategically.”

Len Regier, Sales Manager

“This will impact us in a good way. Managers will work together better.”

Tim Richards, Door Shop

“This showed how change is easily possible.”

Dave Mackay, Yard Foreman

“This day gave us a giant step in the right direction.”

Zac Adams, Warehouse Manager

“I thought Jeff's presentation was awesome!”

Joan Stricker, Owner