



November 25, 1999

JC Mowatt Seminars  
Attn: Jeff Mowatt  
2206-29<sup>th</sup> Avenue SW  
Calgary, AB T2T 1N7

Jeff,

I wanted to take a moment to thank you again for the fantastic training session, **Managing Multiple Projects, Objectives and Deadlines**, you gave our organization on November 9, 1999. The session we arranged with you had many different individuals from many different areas of our organization, which I initially thought might be a problem. However, we were extremely pleased with the comments we received from all individuals present, at how well you spoke on an even level so everyone could understand.

With particular interest to us, was the positive feedback we received on the session content. Many times employees' are selected for training and are reminded that they must concentrate on work – at all costs. This session was a real breath of fresh air in that the focus was on the individual as a person – not just as an employee. There was a concentrated effort to encompass the 'home life' of employees into the same routines that are expected of them at the workplace. It was the emphasis on lifestyle that impressed our staff the most. A close second was your effectiveness as a speaker and presenter. The interactions and group participation that surround the session were excellent.

I am confident that we will use your services again at GE HARRIS Energy Control Systems, as I have taken the liberty of sharing our great experience with the rest of the organization.

Thank you again Jeff.

Regards,

Cheryl Sherwood  
Team Leader, Project Management