



**Participant comments from Jeff Mowatt's presentation for managers
"Managing Multiple Priorities" held February 12, 2009**

"Jeff provided tools to managers that will assist in ensuring staff reporting to them continue to strive for customer service excellence."

Tom Williams, Associate Deputy Minister

"Similar to the customer service training, Jeff provided take away techniques and tips that can easily be applied."

Sharilyn Alexander, Director, CHR

"This will stimulate discussion and communication."

Vincent Gauthier, Manager, Allied Health Recruit

"This helps me to think about making better use of my time and skills in terms of aligning them with department goals and mission."

Shad Turner

"This will help us open up the lines of communication with employees and focus on the strategic thinking/ long term success items."

Tara Hunter, Senior Advisor, Directorate

"I think we are now more aware of areas where we can improve within our own department."

Barb Sinclair, Manager, Benefits

"This brings clarity around priorities – especially long term priorities."

Hazel McKiel

"This helps create a calmer environment with higher productivity."

Alison Welch, Director, Employee Services

"I think other managers will remember that others' priorities are not their own... and will hopefully take that in account when requesting items from each other."

Christine Hoiland, Manager, Payroll