

Participant comments from Jeff Mowatt's presentation held April 10, 2001

- "I would like to see this seminar be made mandatory for all government employees." Sylvia Labelle, ASIV, ACSC
- "Excellent job!!! Highly recommend! I've enjoyed every second of it!"
 Evelyn Virata, Accounting Assistant II, Epcor-Corporate Finance
- "Excellent, will be using this to influence my co-workers, clients and family."

 Leslie Stonechild, S.D.R., HRDC
- "Sharp/well thought out. Material I can take back to my job and use everyday."

 Lise Deah, Service Delivery Agent, Federal Income Security Programs
- "Excellent motivational speaker who through humor and examples of daily situations gave me insight into being a better communicator."

Karen Christensen, Secretary, DND

"I thought I had great customer service down pat – but I still learned lots! My clients will benefit from this session."

Yvonne Phillion, MIC Sr. Consultant, Alberta HR&E

- "Super! Lots of good information, I loved the audience participation as well."

 Doris Astill, Leasing Officer, Alberta Infrastructure
- "Awesome & very informative."

 Lorena Iceton, Processor, Seniors Benefit
- "Inspiring! Influence with Ease!"

 Terilynn Mosher, Administration Assistant, City of Edmonton
- "Jeff and his content were very well prepared. He knows his material and how to hold the audience."

Susan Moc, Audit Technician, Provincial Government