



Participant comments from Jeff Mowatt's presentation "The Art of Client Service...Influence with Ease" held November 28, 2002

"Greatly enjoyed the content – lots of great ideas. Jeff was awesome."

Sharon Long, Night Audit

"I found this session to be very informative and I learned a lot."

Tanya Cardinal, Room Attendant

"Jeff's presentation was very effective. I like the fact that his stuff works in the real world, not just in theory."

Joy Harred, Front Office Manager

"Excellent presentation and very informative."

Barry Remarchuk, Maintenance Assistant

"Very well presented and very helpful."

Marge LeBlanc, Assistant Housekeeper

"Astute, clear and concise."

Rose Loyce, Breakfast Bar Hostess

"Very informative and Jeff is willing to share ideas."

Anne LeBlanc, Front Desk Agent

"Jeff was informative and interesting to listen to."

Georgina Cardinal, Housekeeper

"Very helpful information."

Alberto Castillo, Custodian

"Very information and professional."

Laurie Kuleaycki, Front Desk Agent

"Very informative seminar."

Judy Strong, Ex. Housekeeper

"Jeff is a very good speaker and he knows what he is talking about."

Jenny Carvalho, Housekeeping