



HUB International
Barton Insurance Brokers

Participant comments from Jeff Mowatt's presentations held September 13, 2007

"This session will take us to the level of 'service icon' with a simple shift in the way we train our team members and managers."

Julie Skelton, Branch Manager,

"This brings new tools and ideas to compliment our current training that has been missing for both our managers and staff."

Debbie Taylor, VP Sales/Southern Region

"Jeff's program will take us from being a good company to a great company."

Mike J.P. Hebert, VP Sales

"I believe this session will set us apart from our competition and make us a company of choice for customers and employees."

Monica Lachapelle, Operations Manager/Central

"Jeff Mowatt is an engaging and thought provoking speaker. He provided real, tangible concepts for success. If we follow through on implantation the lessons learned we'll dramatically improve our customer service levels and profit."

Wayne Kehl, Vice Present

"Even though I am not in a tradition 'sales' role, I found myself thinking of ideas to try in my department. Jeff's session will help me create awareness of 'simple' ways to increase our value in the market place."

Heather Brecken, Assit. Controller

"This will impact me and my organization massively! We have all been wanting a tool to help us couch our employees."

Sheri Gagne, Manager

"This will create a higher level of service to our customers and company approval of this new strategy."

Ron Douglas, VP Sales