



**Participant comments from Jeff Mowatt's  
*The Art of Customer Service... Influence with Ease,*  
Seminar held April 27, 2012**

***“Jeff provided insightful tips on ways to enhance customer experiences and remove potential barriers before they become issues.”***

Dan Owen, Agronomy Manager

***“This was a good charge-me-upper.”***

Parker Summers, Finance

***“This will make me a better employee and ambassador for the organization.”***

John Barnes, Truck Driver

***“I think this will help me be more effective as a receptionist and coworker.”***

Doris Sadowski, Receptionist

***“This will make us different from our competition.”***

Rodney Dergousoff, Truck Driver

***“I will be more aware of working or dealing with all kinds of people.”***

John Sadowski, Semi Truck Driver

***“This will help me be the best at my job, to the best of my ability.”***

Lari Lozinski, Site manager/Secretary

***“Jeff session will help reduce stress.”***

Jared Cottenie, Labourer/Blender

***“It was a good presentation.”***

Blair Karcha, Farm Hand