



**Participant comments from Jeff Mowatt's
Leading a Customer Focused Team seminar
held January 10, 2012**

"I have been searching for ways to introduce a new company culture. The tips I received today will help me move my company forward."

Darko Trifunovic, Owner, Neighbourhood Landscaping Inc

"Excellent presentation."

Nicola Kamp, Owner/Designer, Nicola's Garden Art

"I learned how to take the power of customer feedback to help set the agenda for staff meetings."

Trevor Gartner, Landscape Plus Inc

"I will now promote how interesting the work can be."

Ryan Harpe, Designer/Estimator, DenBok Landscaping & Design

"All was good. I've learned how to supervise employees more effectively, and will tell my colleagues how to use this system. I also now know how to conduct better staff meetings."

Philippe Mandeville, Project Manager, Aménagement Cote Jardin Inc

"I discovered how you can treat employees fairly without treating them equally."

Dave Wright, CEO, Wright Landscape Services

"Jeff's session was excellent."

Mike Wardell, Owner, Rural Roots Landscaping

"I learned more about motivating employees."

Jarold Ois, President, Tecumseth Landscape

"Well done seminars."

Steve Snider, Owner, Snider Turf & Landscape Care