



**Participant comments from Jeff Mowatt's presentation held March 9, 2009**

***"Jeff's seminar was awesome! It gave me a whole new way to approach others."***

Helen Dalwood, Educational Assistant

***"The information, presentation and pace were excellent. People may consider their own behavior and what they can do, not just focus on what others should do."***

Barb O'Neal, Library Technician

***"From discussions during the break, Jeff's suggestions really had people talking about simple changes that can be made."***

Connie Gatzke, Education Assistant

***"This will help us provide better customer service resulting in better student success."***

Lisa McCulloch, School Counsellor

***"As I am a school bus driver and a business owner, I will use Jeff's points on how to interact and talk with students and employees."***

Kathy Pagged

***"This session will impact me and my organization by making sure I continue putting the students first; be patient and listen for the teaching that the children I work with give to me."***

Faby Sullivan, Education Assistant

***"This will help us to reduce conflict, look more professional, earn trust and respect."***

Shauna Welter, Student & Family Support Worker

***"Jeff's presentation was excellent! It will help us serve our customers more effectively and with more empathy."***

Tracy Clarke, Liaison Worker

***"Great presentation. Even if a little of the knowledge is used from today's session, it will be a great help."***

Derrick Mann, Caretaker