


GREATER CALGARY  
CHAPTER  


MEETING PROFESSIONALS INTERNATIONAL

**Participant comments from Jeff Mowatt's presentation held January 17, 2008**

***"The impact of Jeff's session on my organization will be HUGE! Jeff has given me great tips on how to move my company forward."***

Cynthia J. Douwes, President, ConnLinn Meeting & Event Management

***"Jeff's session was great! I will bring these ideas to our team."***

Winnie Everts, Director of Catering, Delta Bow Valley

***"This enhances my ability to reassure our clients that I do understand their overall goals."***

Kyla Arneson, Event Coordinator, ConventionALL Management Inc.

***"Jeff provided great ideas in terms of establishing client loyalty."***

Deirdre Hancock, Manager, Delta Hotels

***"Very informative and useful. There will be some definitive changes as to how we talk to our clients."***

Jennifer Charpentier, Sales Manager, The Glenmore Inn

***"Excellent strategies that help you reflect how you handle situations and how to improve."***

Catherine Humeny, Protocol, The City of Calgary

***"This will help me greatly improve my 'guest' relations."***

Neil Reimer, Catering Supervisor, Calgary Stampede

***"This will help create clearer communications, enhanced relationships and loyalty building."***

Gleynda Mattheys, Event Planner/Assistant to President, Compton Petroleum

***"This session will make me more thoughtful about the clients of our organization."***

Pat Istend, Area Commissioner, Girls Guides of Canada

***"This will assist in selling my clients on what I do, (truth, honesty) to build reputation."***

Judy Pilgrim, Conference & Catering Manager, Deerfoot Inn & Casino