

# ORTEGA a great place to learn!

December 8, 1994

To Whom It May Concern:

Jeff Mowatt presented "How to Work With Almost Anyone" at our annual faculty retreat on November 3.

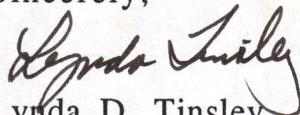
The six-hour session was fast-paced and entertaining. Jeff provided very useful, insightful, information on relationships between people in the workplace as well as outside of the workplace. One of the techniques that he used, role-playing, was particularly effective.

My staff commented that the session with Jeff fit our needs exactly. He seemed to have a real understanding of the environment of an elementary school.

Jeff made us laugh at ourselves and at situations that occur that seem insurmountable at times. He gave specific examples of encounters with difficult people that each of us could relate to and then went on to tell us how to handle each situation effectively.

The feeling at the end of the session was that we did not want it to end. I highly recommend Jeff Mowatt and "How to Work With Almost Anyone."

Sincerely,



Lynda D. Tinsley  
Principal