



**Participant comments from Jeff Mowatt's  
*The Art of Customer Service... Influence with Ease*  
and *Avoiding Round One* seminars held April 30<sup>th</sup> - May 1<sup>st</sup>, 2013**

***“WOW! I want to go back to the office right now and share everything Jeff just discussed.”***

Dan Wildeboer, Associate, Wildfire Property Solutions

***“Jeff’s insightful presentation provided me with several ideas to improve my performance and ideas for my organization.”***

Frank Sobolewski, Health & Safety Manager, Daytona Homes

***“Jeff’s seminar was fantastic!”***

Nicole McMullen, Interior Designer, Landmark Homes

***“I am refreshed with my thinking and encouraged to strengthen my ability to empathize with my customers. They deserve that.”***

Tammy Bonin, Design/Sales, Gem Cabinets Ltd

***“I will implement this right away to generate more appointments and sales.”***

Pam Haymour, Area Sales Manager, Rohit Communities

***“Great information, great pace and good value for the time.”***

Aaron Paurtte, Sales Manager, Inland Concrete

***“Very engaging, eloquent and professional speaker. Highly organized and presented the information and ideas very effectively. Thank you.”***

Savanna Schulz, Sales Administrator, Park Royal Homes

***“I will implement these things in my everyday life. As I think they will make me a better husband, father and person in addition to increasing my ability at work.”***

Jason Eisbrenner, Overhead Door

***“This will allow me to handle difficult situations with greater confidence.”***

Mike Dziobina, Analyst, Rohit Communities

***“It will change our approach to customer relations.”***

David Dquette, Design, Trail Building Supplies