

Participant comments from Jeff Mowatt's presentation held November 12, 2002

- "Jeff did an awesome job. He makes you want to listen."

 Kathie Cadrin, Owner, 100 Mile House, Alberta
- "Great presentation, excellent presence, very captivating."

 Mark Kennedy, Member Services, Sexton Group
- "Jeff's session was humorous, informative and provided many ideas to share with our employees." Al Boyer, Salesman, BC Ceiling Systems Ltd.
- "Jeff told us what we were doing wrong in our business without insulting anyone."

 Glenn McDonald, Owner, McDonald Building System
- "Very useful information and opinions."

 Bill Bowie, Owner, Arctic Inland Resources Ltd.
- "Very sincere about the topic!! We all need help in customer service."

 Jack Marfleet, Owner/Manager, Peers Alberta
- "Excellent! Simple direct and meaningful."

 Doug Durrant, National Accounts Manager, Edmonton, Alberta
- "Relevant content very good presentation."
 Bill Waters, Marketing, Sexton Group
- "Jeff's casual method of presenting made it more intereting."
 Guy Vincent, Manager
- "Excellent presentation! Engaging and informative."
 F. Pysh, President, Lumber King
- "Great presentation and very professional."

 Gary White, General Manager, Calgary, Alberta
- "Jeff is very entertaining and makes it easy to relate to the topic."

 Pat Stentseck, Owner, Chinook Country Cedar