

THREE BARS RANCH

Participant comments from Jeff Mowatt's
The Art of Customer Service... Influence with Ease
seminar held June 15, 2013

“This will have a huge impact on our interaction with guests. Guests are 100% of our job and this has given us the tools to take our customer service to the next level.”

Gemma New, Waitress

“This will help me to help clients achieve what they are here for.”

Morgan Watson, Wrangler

“Jeff’s training will help my staff and I to react better with guests by listening to what they have to say.”

Jeff Beckley

“It was great to learn more ways to communicate. This will help me grow my career into a business.”

Shelby Mitchell, Assistant Trainer

“This presentation helped my awareness on how words are perceived by others. It will change my interaction with guests and help me become a more professional employee and overall person.”

Marlo Salanski, Wrangler

“Jeff’s presentation was very valuable. I think it will leave the customer feeling respected and wanted, which will help our reputation and lead to more success.”

Rob Hubbard, Assistant Trainer

“This gives me and my employees more tools to make our clients feel that we offer a ‘special’ experience.”

Jess Beckley

“In the future when I own my own business, it will help me be better with my employees and clients.”

Jamie-Lee Reinbolt, Assistant Trainer

“It was great! This will impact us in that we’ll communicate more positively, make customers trust us more, and make them feel more important.”

Kaylin Salanski, Wrangler