



Participant comments from Jeff Mowatt's presentation held March 17, 2001

"Excellent – realistic – not a pie in the sky – ram , ram approach, but down to earth logic."
Marvin Wieler, Manager, Civic Auto Centre

"Jeff was fantastic! He held my attention throughout the entire seminar. The content was perfect."

Lisa Svedlund, Customer Service, Uni-Select Canada

"Excellent material, directed for exactly where our day to day business is."

Jason Heidebrecht, General Manager, Action Auto Parts Plus

"I found Jeff intelligent, friendly, uplifting, and enlightening. I would rate the content 11 out of 10!"

Jamie MacAleese, Service Manager, Whitecort Auto Mall

"Excellent and thought provoking!"

W.J. Sotski, President, York Auto Supply

"Jeff was great! Very interesting – good content in that common sense is often not remembered to be used."

Wayne Paquette, Owner, Barry's Automotive

"Content was excellent and presented very well."

Bernie Haffner, Owner, RPM Olds

"Very good. I will definitely recommend Jeff to other people."

Jason Haffner, Sales Manager, RPM Olds

"Excellent! Just what I needed."

Kerry Buss, Operations Manger, Action Parts Medicine Hat

"Great job and a really good review of good common sense – about how I like to be treated."

George Emmeit, Store Manager, Pat's Auto Parts