



**Client Comment from Jeff Mowatt's  
*Becoming a Trusted Advisor* presentation held Sept 26, 2016 for Pet Planet**

*"I had the opportunity to listen to Jeff speak at our recent corporate event - focusing his talk on retail and customer service. I was skeptical about learning anything new. In only 90 minutes Jeff gave our team a fun, informative and motivating presentation. I was reminded of things that are important and I learned a number of new things I didn't expect! By the end of the session, I had literally filled the handout page top to bottom with notes and comments. Well worth the time and money. Thanks Jeff!"*

Jason Wordie, VP Retail Operations and Purchasing, Pet Planet