



**Western Canadian Symposium
Sponsored by Widex**

Participant comments from Jeff Mowatt's presentation held April 24, 2008

"Jeff's session was great. I am going home with a lot of wonderful ideas."

Kim Omiara, HAP, Wainwright Hearing Center

"After this session, I think we'll consciously pay more attention to our communication skills. Phrases to NOT use were very helpful."

Lisa Layden, Student Practitioner/Receptionist, Haude Hearing Centre Ltd

"This will help us provide better customer service."

Betty Schneidmiller, Owner, Alpine Hearing Services

"This session will help with our firms on-going effective growth."

Andrew Clark-Mahow, Owner, A&E Hearing

"Jeff provided lots of things to think about."

Tatiaua Dabrowsin, HAP, Hear At Last