



**STRUCTURAL TRUSS
FORMA STEEL**

**Participant comments from Jeff Mowatt's
Trusted Advisor Customer Service
seminar held May 30, 2023**

“Jeff did an amazing job understanding where we struggle as a company. The session also helped us understand we are all on the same team. We can change negative situation into a positive, but it does all start with the individual.”

Rob Slawson, Operations

“Jeff’s session was awesome. His training changes people perspective.”

Josalynn Schile, Sales Admin

“Great presentation. This helps to bring teams together and build stronger relationships.”

Ashley McCarty, Marketing Coordinator

“Very impressive! I will be more cognizant of the great life I have.”

Ben Grisnich, Designer

“Jeff’s session was enjoyable, realistic, and value adding. It will help create more healthy discussions with customers and co-workers.”

Micuh Feyter, Production Coordinator

“Jeff does a great job. We’ll be choosing words more carefully and thoughtfully.”

Allan Van Essen, Designer

“Jeff’s humor was wonderful. I foresee an improvement in inter-department relationships, with the outcome of a stronger team.”

Laura Friesen, Sales Admin/Junior Sales

“This will help our sales team to realize the significance of their intangible interactions instead of just the tangible tasks they deliver.”

Ben Maljaars, Senior Designer

“Jeff’s session was great. It will help create more positive interactions with one another, realizing that our coworkers are our customers.”

Jayne Vance, Admin

“I really enjoyed Jeff’s session, very well done. By using a few of Jeff’s suggestions our company will work better together.”

Justin Heitrich, Shop Supervisor

“Jeff’s suggestions will greatly impact the way I interact/speak with my co-workers.”

Stephanie Canning, Marketing Specialist