



forty years + beyond
established 1984

DJA Engineering Services Inc
Participant comments from Jeff Mowatt's
"Trusted Advisor Customer Service"
seminar held on May 9, 2024

"Excellent! I enjoyed this day! This will help us in making commitments that we can stand by!"
David Tainsh, VP

"I liked the interaction Jeff created. I will choose my words more carefully, especially when writing emails."

Kolja de Regt, Senior EE

"Great take aways that will allow me to be more efficient."
Karl Sonnichsen, Drafter & Document Control

"This session created engagement and cohesion with our team."
Brad Fuhr, President

"I found this session very informative and it gives me a new perspective on dealing with customers."

Danilo Cravalho, Electrical Drafter

"This session was well put together and presented. It will help us to deliver bad news in a less negative way."

Derrick Cudiamat, Electrical Engineer

"I learned so much!!! Thank you."
Lisa Young, Electrical Designer

"Very well done. This is very beneficial as it brings a different aspect to communication. Also beneficial in the way we interact with clientele. "

Antonio Russo, Electrical Engineering Intern

"I liked the whole presentation, especially the guide of the top 7 customers expectations. Will refer to it often."

Troy Adams, Project Management/ Regulator

"This will make me a better communicator which will make me better at my job and in my daily life activities."

Jeremy Power, Sr Electrical Designer